

## Vouchers

### Exhibitor Catering Restaurant C1 | C2

#### Käfer Service GmbH | Messegastronomie

Am Messesee 4  
81829 München  
Deutschland  
Telefon | +49 89 94924265  
Fax | +49 89 94924209  
E-mail | messe.gastronomie@feinkost-kaefer.de



**Please submit the form by 31.05.2023. Company and address information equal billing address!**

Company name	Contact	
Street, house number	E-mail	Fax
Country/ Postcode/ City	Phone number	Mobile number

In order to process your order as smoothly as possible, please note the following points:

- \* **The following order will be valid after confirmation by Käfer Service GmbH | Messegastronomie.**
- \* **Please return the order form by 31.05.2023 at the latest.**
- \* You can find the possible invoicing options in our General Terms and Conditions. For each order we need credit card details for security.

With kind regards  
Your Käfer Service Team

**The following order becomes effective after confirmation by Käfer Service GmbH | Messegastronomie.**

**Price per voucher 16,00 € gross**

*The voucher includes a dish, a salad and a drink*

14.06.2023		11:30 – 13:00	_____	Pieces	13:30-15:00	_____	Pieces
15.06.2023		11:30 – 13:00	_____	Pieces	13:30-15:00	_____	Pieces
16.06.2023		11:30 – 13:00	_____	Pieces	13:30-15:00	_____	Pieces

**Käfer**

**Please send us your company logo with the order,  
so that we can print this on the voucher.**

*Payment methods*

*We can offer you the following payment methods:*

- ☐ *via invoice (credit card details as security)*
- ☐ *via credit card*

*We accept the following credit cards: AMERICAN EXPRESS, MASTERCARD and VISA.*

*For orders with an invoice address within Germany and an estimated gross sales volume of more than € 3.000,00 a deposit of 75% of the total costs is due.*

*For orders with billing address outside Germany a deposit of 100% of the total costs is due.*

*Please note your credit card details here:*

- ☐ AMEX Card      ☐ Master Card      ☐ Visa Card

*Cardholder name*

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*Credit card number*

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*Card verification code / card verification value (3- or 4-digit code)*

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*Valid until*

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*We have taken note of the following General Terms and Conditions and accept them as part of this contract.*  
*accept them as part of this contract.*

*Place / Date*

*Company stamp and legally binding signature of the exhibitor*



## General Terms and Conditions

### 1. Application

These General Terms and Conditions shall apply to deliveries, services and offers from the online shop of Käfer Service GmbH, Heimstettener Straße 1, 85599 Parsdorf, Germany (referred to hereinafter as "Käfer") for trade fair gastronomy on the trade fair grounds (halls and ICM) in Munich.

### 2. Conclusion of contract

2.1 The buyer shall be bound to its order for a period of two weeks.

2.2 Orders shall only become legally valid upon confirmation by Käfer. The confirmation may be given in writing, by e-mail or in another form. The order shall also be deemed to have been confirmed through the delivery of the ordered goods or the performance of the service.

2.3 When alcoholic drinks are ordered, the customer confirms with the submission of the order that he has attained the legally required minimum age and furthermore undertakes to ensure that either he or another person of full age authorised by him will receive the goods.

### 3. Terms of cancellation

#### 3.1 Right of cancellation

A buyer who is classed as a consumer has the following right of cancellation when a long-distance selling contract has been concluded. You have the right to cancel this contract within 14 days without stating the reasons.

The cancellation period shall have a duration of 14 days, beginning on the day on which you or a third party appointed by you, who is not the carrier, have or has taken possession of the goods. In the event that a standardised order has been placed for the separate delivery of several goods, the period shall begin on the day on which you or a third party appointed by you, who is not the carrier, takes possession of the last item delivered.

To exercise your right of cancellation, you must notify us

Käfer Service GmbH,  
Heimstettener Straße 1  
85599 Parsdorf  
Tel.: +49 (0)89/ 949 – 242 00  
Fax.: +49 (0)89/ 949 – 242 09

[messe.catering@feinkost-kaefer.de](mailto:messe.catering@feinkost-kaefer.de)

by sending a clear declaration (e.g. in a letter sent by post, a fax or an e-mail), stating your decision to cancel this contract. You may use the [sample cancellation form](#) if you wish, though this is not compulsory.

Notification of the fact that you will be exercising your right of cancellation shall be deemed to have been duly submitted within the cancellation period if it is sent before the expiry thereof.

#### 3.2 Consequences of cancellation

Should you cancel this contract, we shall reimburse you for all payments received from you, including delivery costs (with the exception of additional costs due to your selection of a different form of delivery than the low-priced standard delivery service we offer), without undue delay and no later than within 14 days of the day on which we received notification of your cancellation of this contract. We will use the same means of payment for this reimbursement that you used for the original transaction, unless a different means of payment was expressly agreed with you. Under no circumstances will you be charged any fees for this reimbursement. We shall be entitled to refuse to reimburse you until we have either received return delivery of the goods or until you have furnished proof that you have returned them, whichever event occurs first.

You shall return or hand over the goods to us without undue delay and in any event no later than within 14 days of the day on which you notify us of the cancellation of this contract. This period shall be deemed to have been observed if you dispatched the goods before the expiry of the 14-day period. You shall cover the direct costs of returning the goods.

If, due to their nature, the goods cannot be returned to us by post in the normal manner, you shall cover the direct costs of returning the goods. The costs are estimated to amount to a maximum of EUR 20.00 within Germany and to a maximum of EUR 60.00 when sent from another EU country.

You shall only be liable to compensate for any loss in value of the goods if this loss in value is attributable to an unnecessary act performed by you in order to inspect the condition, features and functions of the goods.

End of information on terms of cancellation

### 4. Exclusion of right of cancellation

You shall not be entitled to exercise your right of cancellation if

- the goods are not pre-fabricated and their production is significantly based on an individual selection or determination by the buyer or
- the goods were clearly tailored to the personal requirements of the buyer or
- the goods may perish rapidly or their "best before" date would rapidly expire
- the goods are delivered sealed and, in cases where the seal was removed after delivery, are not suitable for return due to health or hygiene considerations, or
- in the case of alcoholic drinks whose price was agreed at the time of concluding the contract, but which could not be delivered until 30 days after conclusion of the contract at the earliest and whose current value depends on market fluctuations over which Käfer has no influence or
- in the case of contracts for the delivery of food and drinks or on the performance of other services in connection with leisure activities, if the contract designates a specific date or period for the performance.